ICT Infrastructure Outsourcing Services

DATA CENTRE

SAINS Data Centre A dedicated and highly secured facility to provide end-to-end ICT resources and services. A safe place, no power outages, controlled access with great network connectivity. Services anytime, anywhere.

Overview

Keeping pace with technology can be time-consuming and resource-intensive. Not only do you have to focus on your core business, you are constantly competing with the other players as well.

To ensure you can survive the ever-changing business landscape, you need to deploy a myriad of new technologies to meet your business objectives. However, investment in ICT is costly, while hiring and retaining professionals to manage the technologies are even more complex and expensive. Rather than channelling valuable resources to building, deploying and managing your organisation's technology infrastructure, you can instead leave the worries to us as your tried and trusted technology partner.

Our Value Proposition

- Enjoy economies of scale. Our investment. Your usage.
- Managed levels of service at fixed operations cost.
- Allow you to focus on your core competencies.
- Skills availability at all times.
- Speedier time to market.

Our Business Proposition

- Lower ICT investment and operations costs.
- High-availability and protection of your valuable data.
- Fast recovery in the event of disaster.
- Minimise loss during business interruptions.

Forging the Right Partnership.

Leverage on the Right Business Model.

sains

SARAWAK INFORMATION SYSTEMS SDN BHD

SAINS Data Centre

Devote your time and resources to your business.

We'll take care of the technology for you.

Our Services

1

Enterprise Server and Storage for Business Applications

One-stop, end-to-end enterprise servers and storage from multi-vendor hardware and storage technology to day-to-day operations and maintenance.

2

Disaster Recovery and Business Continuity

When disaster strikes, downtime is business loss.

How fast to recover is your choice:

- Fastest recovery: Use online or near line replication of data to a live fail-over site, recover in between minutes to hours.
- Less expensive: A stand-by server, with identical business application installed. Restore from offsite tape media to recover in between hours to days.
- Least expensive: Provide a secure place for offsite tape media. Recovery depends on hardware availability, time to set up application and restores data; can range from between days to weeks.

3

Systems and Desktop Management

- Manage software updates, such as anti-virus for desktops and handle mass software distribution across the network for corporate use.
- Monitor performance and fault management services for servers and databases at remote sites.
- Server co-location

4

Data Backup and Restoration Management

- Provide scheduled data backup.
- Data restoration in the event of disaster.
- Offsite tape media storage.

5

24x7 Call Centre and Network Monitoring

- 24x7 customer service centre.
- Round-the-clock network monitoring.
- Team of trained professionals to inspect, detect, repair and resolve.

6

Business Applications Sharing and Hosting Services

Share our readily available business applications or we can host yours for you at our facility. These services can include operations, monitoring and maintenance management.