



TECHNICAL: LEARN TO CONFIGURE & TROUBLESHOOT YOUR PC

METHODOLOGY

- Screen Projection
- Lecturing
- Practical
- Workshop

SPECIAL FACILITIES

- LCD Projector
- Personal Computer

WHO SHOULD ATTEND

The courses are applicable for all working adults.

- Technician
- Technical Support
- Administrative Staffs

DURATION

- 4 Days

COURSE FEE

- RM 880.00

Course fee is inclusive of
GST @ 6%

SBL Scheme Claimable
(Subject to HRDF approval)



INTRODUCTION

This program provides training and prepares you to be part of the ICT society. You will learn the technical aspects of a Personal Computer and hands-on experience in troubleshooting, configuring, repairing, software installation and management.

OBJECTIVE

Upon completion of the course, participants will be able to:

- Setup or install Personal Computer and remove or upgrade software
- Understand computer function and diagnosing the component level for repairing
- Learn the correct techniques installing, configure and support new or available systems

COURSE CONTENTS

- Chapter 1 - PC Components
- Chapter 2 - Operating Systems fundamentals
- Chapter 3 - PC Technician professional practices
- Chapter 4 - Installing & configuring peripheral components
- Chapter 5 - Troubleshooting system components
- Chapter 6 - Installing & configuring operating system
- Chapter 7 - Maintaining & troubleshooting Microsoft windows
- Chapter 8 - Network technology
- Chapter 9 - Installing & managing network connections
- Chapter 10 - Supporting laptop & portable computing devices
- Chapter 11 - Supporting printers & scanner
- Chapter 12 - Personal computer security concepts

ABOUT SAINS

Pusat Latihan Teknologi Maklumat Sarawak (SAINS) was established in 1993, in response to the increasing demand for IT training in Malaysia. The Centre is a certified training provider approved by the Ministry of Education as well as Pembangunan Sumber Manusia Berhad (PSMB). Corporates choosing to send their employees to our Centre can use the Human Resource Development Fund (HRDF) to pay for employee training. **SAINS won the Human Resources Development Fund Award 2013** in the Training Provider category.

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